

VAISALA

Calibration Care Agreement

For Vaisala instruments and loggers



BROCHURE

Calibration Care Agreement

For Vaisala instruments and loggers



Our Care agreement includes planned calibrations for multiple years. It is the most economical and convenient way to maintain the accuracy of your Vaisala measurement instrument year after year. As a Care customer, you will enjoy multiple benefits.

Benefits	Care Agreement
Fixed pricing for multiple years	✓
Flexibility to add calibrations with agreed terms within the agreement period	✓
Faster delivery times due to priority processing	✓
Free shipping and convenient online return process	✓
Vaisala MyLearning license for access to online trainings	✓

Personalize your agreement by choosing	
1	Calibration <ul style="list-style-type: none">• Standard ISO 9001• Accredited ISO/IEC 17025
2	Balance of calibrations <ul style="list-style-type: none">• Minimum 3 calibrations• Balance can be increased during the agreement period
3	Agreement length <ul style="list-style-type: none">• 1 - 5 years
4	Invoicing options <ul style="list-style-type: none">• Advance payment• Annual invoicing

Availability and terms

The Care agreement is available for all Vaisala instruments that have a calibration offering.

The agreement period starts from the confirmed order and the customer shall use the amount of calibrations within the agreed time. Customers have the flexibility to add more calibrations with agreed terms within the agreement period.

Each agreement includes one user license to Vaisala MyLearning portal.

Access to learning portal and experts

As a Care customer, you will get access to Vaisala's MyLearning training portal containing useful and interesting online courses. MyLearning course offering covers e.g. calibration principles and measurement of different parameters, and course content will be updated based on customer wishes and feedback. Our training helps you get the most from your Vaisala devices.



Planned calibrations with comprehensive content

As a manufacturer, Vaisala is able to offer you the most comprehensive calibration ensuring that the instrument meets its original specifications. All services are performed by professionals using the latest procedures and original parts.

Calibration service includes

- Functional testing
- Traceable calibration to SI units
- Instrument adjustment to meet its specification when needed
- Filter replacement when needed
- Calibration certificate with as-found and as-left results
- Software update when available
- Service report
- Calibration dates, label and setting update
- 6-month warranty for the work and used parts

How the return process works for Care customers



1. Use the Online return form to get the pre-filled waybill



2. Send your instrument to Vaisala Service Center by using our free shipping.



3. Calibrations are performed in our service center with priority status.



4. Your instrument is returned with a calibration certificate and service report.

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www.vaisala.com

Read more:
vaisala.com/calibration

Online portal:
store.vaisala.com/en/services



Scan the code for more information

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